



Company Information

Broker Portal:

Agents can complete certification, check the status of applications, and view their commissions through UnitedHealthcare's Broker Portal.

www.unitedhealthproducers.com

Producer Help Desk:

Phone: 888-381-8581

- For missing information, dial 9
- For all inquiries regarding AARP® Medicare Supplement plans, dial 3
- For PDP, dial 4
- For all other, dial 5

Email: phd@uhc.com

Certification

UnitedHealthcare 2020 Certification

Instructions for the Following Products:

UnitedHealthcare Medicare Advantage products, Medicare Supplements, and prescription drug plans, which may include plans branded as the following:

- UnitedHealthcare
- AARP

Certification Start Date:

LIVE (July 01, 2019)

Certification Link:

www.uhcjarvis.com

Is AHIP Required?

No. Agents can transfer AHIP to UnitedHealthcare before starting other modules, and it will be equivalent to the Medicare Basics Course.

What is the Cost of AHIP?

The standard cost of AHIP is \$175. UnitedHealthcare offers a discount.

Can AHIP Be Used for Compliance Credit?

Yes, it satisfies the requirement for the following UnitedHealthcare Medicare Solutions Certification Test: 2019 Medicare Basics (including Medicare Advantage and Part D). If you choose to certify via AHIP, you need to complete the 2019 AHIP Certification before any other 2019 Certification tests. Failure to do so will result in AHIP score rejection.

Does Carrier Reimburse for AHIP?

UnitedHealthcare offers a discount for AHIP.

Certification Training Modules:

To certify to sell Medicare Advantage and PDP:

- Medicare Basics
- Ethics and Compliance
- AARP Course

To certify to sell Medicare Supplements (AARP):

- Medicare Basic
- Ethics and Compliance
- AARP Course
- AARP Medicare Supplement Plan Product Test

Note: *You have six attempts to complete and pass the assessment with a minimum score of 85 percent.*