

## 2019 WellCare Training Information

### What you need to know...

1. To access ACT, login to **WellCare University**, using your agent credentials to take the course:
  - a. Your **username** will be your first initial, last name, and the last 4 digits of your social. For example, jdoe1234.
  - b. **Temporary Password** (only to be used to access WellCare University for the first time): **Master1**
  - c. **Important!** Please note that the passwords and security questions, you are required to set up after initiating your login, are case sensitive.
2. In addition to ACT, 2019 ACT America's Health Insurance Plans (AHIP), is a certification requirement
  - a. Access your **AHIP** account to complete the training.
  - b. WellCare offers a \$50 discount if completed via the WellCare/AHIP co-branded link: **HERE**
  - c. Note: WellCare will *not* reimburse money paid towards training.
  - d. Transmitting completed AHIP to WellCare is easy! Simply access your AHIP homepage and click *Transmit* next to WellCare (1099).

After all certification requirements are successfully completed, you will receive an email indicating you are certified to market/sell 2019 WellCare products.

Training Sites	Useful ACT Tools	ACT Technical Support	Connect With Us
<p><u>WellCare University</u></p> <p><u>AHIP</u></p>	<p><u>FAQ</u></p> <p><u>System Requirements Guide</u></p> <p><u>Clearing Browser History Guide</u></p> <p><u>Clearing Pop-Up Blockers Guide</u></p>	<p><u>Click Here</u> for your local District Sales Manager</p> <p>Login to your <u>Agent Connect</u> portal to contact Sales Support</p> <p>Call Producer Services at 866-822-1339</p> <p><u>Click Here</u> to email AHIP</p>	<p>Learn more about WellCare and follow us on Facebook, LinkedIn, Twitter, YouTube, and WellCare's Blog</p>
			

**Agent Connect Onboarding and Agent Workflow Training Powerpoint**